



DEPARTMENT FOR SKILLS AND LABOUR MARKET (DSL)

Privacy Statement on the protection of personal data in relation to
Skills Panorama Visitors' Satisfaction Survey

Identity of controller:

The controller of the data undergoing processing is Cedefop. The responsible person is the Head of DSL.

Description of the processing:

This processing operation involves the circulation of an online survey asking for feedback on the Skills Panorama web site, with the aim of identifying possible improvements and new features that could be implemented. The tool for this survey is Lime Survey (please see here Lime Survey's Privacy policy <https://www.limesurvey.org/policies/privacy-policy>).

The survey will place a cookie in your browser in order to prevent multiple answers from the same user.

Purpose of the processing:

The purpose of the processing is to collect user feedback/opinions on Skills Panorama web site in order to introduce improvements.

Categories of personal data processed:

The survey does not ask respondents to enter identifying data (eg. name, contact data etc.). However the respondents are required to indicate, by checking available options:

- The type of organization they work for
- Their role in the field of vocational education and training
- The country of their organisation
- Their age group

The retention period of the collected personal data:

Responses gathered via Lime Survey will be extracted and deleted from that tool following the finalisation of the related report. Anonymous data will be kept for statistical purposes.

Legal basis:

The legal basis for this processing operation is Article 2(1)(h) of Regulation (EU) 2019/128¹, stating that Cedefop should: “*disseminate information with a view to contributing to policies and to raising awareness and understanding of the potential of vocational education and training(...)*”. Processing undertaken with the aim of improving the Skills Panorama supports this objective.

Lawfulness of the processing:

Data are being processed in accordance with article 5 (1)(d) of the Regulation (EU) 2018/1725 as response is clearly optional and thus the respondents freely consent to participate.

Recipients/Processors of the data processed:

Data are being processed by ‘EWORX S.A.’, a company based in Athens, Greece, which acts as a processor on behalf of Cedefop. Apart from this company and Cedefop’s staff members responsible for this processing operation, data are not disclosed to other parties.

The data subject’s rights:

Regulation (EU) 2018/1725 foresees that data subjects have the right to access, rectification and erasure of data. However, given the fact that identifying data is not collected (meaning that the survey is effectively anonymous), it will not be possible to identify individual responses and act on such requests.

Queries and concerns regarding the processing of the data subjects’ personal data may also be addressed to Cedefop’s Data Protection Officer at the following email: data-protection-officer@cedefop.europa.eu

Data subjects are also entitled to have recourse at any time to the European Data Protection Supervisor: <http://www.edps.europa.eu>, as foreseen in article 63 of Regulation 2018/1725

DATE UPDATED: 01 August 2019

¹ [Regulation \(EU\) 2019/128](#) of the European Parliament and of the Council of 16 January 2019 establishing a European Centre for the Development of Vocational Training (Cedefop) and repealing Council Regulation (EEC) No 337/75, OJ L 30, 31.1.2019, p. 90–105